



PINAMUNGAJAN WATER DISTRICT

Pinamungajan, Cebu

CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ERIC F. BARICUATRO, Filipino, of legal age, General Manager of the Pinamungajan Water District, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

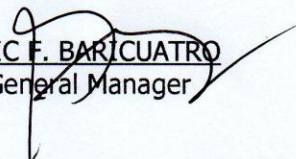
- 1) The Pinamungajan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
- 2) The Citizen's Charter is posted as information billboards in all the service offices of Pinamungajan Water District that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information materials (e.g. booklet or brochure).
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.

- 6) The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7) The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services:

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
No revision as to date			

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 30th day of July, 2018 in Pandacan, Pinamungajan, Cebu


ERIC F. BARICUATRO
 General Manager

AUG 28 2018

SUBSCRIBED AND SWORN to before me this _____ of August, 2018 in Toledo City, Cebu, Philippines, with affiant exhibiting to me his/her PRC No. 2497 issued on 07/04/1991 at Cebu City.

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ATTY. GLEN A. CAVADA
 NOTARIAL COMMISSION NO. 51-2018-
 VALID UNTIL 12/31/19
 POBLACION TOLEDO CITY
 ROLL OF ATTY. NO. 55086/IBP NO. 91227
 PTR NO. 2588264: 1/3/18